

MEMO

To: Nursing Facilities

From: Nathan Stremming, Assistant Deputy Chief, LTSS Operations

Date: September 20, 2017

CC: Patti Killingsworth, Assistant Commissioner and Chief of Long-Term Services and Supports

Subject: CHOICES Group 1 Redetermination Process Change

The way redetermination packets are mailed has changed. Beginning in August 2017, TennCare is no longer selecting members for redetermination based on the first letter of their last name. In August, a random sample of the remaining Group 1 members due for redetermination was selected. In September, renewal packets will be mailed to all remaining Group 1 members due for redetermination (who have not previously been mailed a renewal packet). As of September 2017, there are about 2,200 CHOICES Group 1 members who are due for redetermination.

For the August and September mailings and going forward, a list of members being mailed packets will be provided to each MCO. The MCO will in turn be responsible for generating and providing to each contracted Nursing Facility a list of their members residing in that facility who have been selected for redetermination. The ltss.redeterminations@tn.gov email address will still be active if you have any questions during this process.

To access the most recent FAQs visit the *Nursing Facility Redetermination* webpage here: https://tn.gov/tenncare/article/ltss-redetermination